



## Open Source Community Manager (JDOSCM0221)

*“Alone, we can do so little; together, we can do so much” – Helen Keller*

MOSIP is a modular open-source platform that helps organisations, such as governments, implement a digital, foundational ID (fID) system that prevents vendor and technology lock-in. With us, users can implement ID systems cost-effectively, in a way that is scalable and secure, by harnessing the power of open-source coding. End-users can obtain a digital ID and credentials, and verify their identity through authentication. An equal opportunity employer and trailblazing digital public good that is modular as it is agile in shaping its technology to meet emerging needs, MOSIP constantly strives to provide a strong foundation to build digital identity systems that will help drive digital transformation.

### OUR NEED

We believe in the power of communities convening to contribute towards a greater good. As we steadily expand in both geographical reach and impact, a hands-on and result-oriented **Open-Source Community Manager** will be a critical addition to our team. This individual will operate at the intersection of technology and its applicability and impact, with a futuristic vision to manage an existing open-source digital environment, aligned with MOSIP’s long-term goals. A diverse and inclusive community, connected on global identity and identity-related issues, policies, and technological advancements, will help our platform achieve higher levels of modularity and adaptability.

MOSIP’s **Open-Source Community Manager** will be responsible overall for building and maintaining international developer community relationships, formulating engagement plans, executing sponsored community events, and monitoring their success. We hope that this well-connected community will create a conducive environment, that enables the transfer and exchange of knowledge, encourages contributions, and builds and demonstrates proof points.



### KEY RESPONSIBILITIES

- **Community Building**
  - Formulate and execute a sustainable community-building and engagement plan
  - Build, enrich, drive, and promote MOSIP in a strong global open-source community while welcoming community inputs to develop a more feature- and functionality-rich platform, customizable to each country’s needs
  - Identify opportunities and create innovative outreach initiatives to attract, induct, engage and retain community members
  - Build and maintain community relationships with academia
  - Integrate and collaborate with individuals in academia
  - Collaborate with other international open-source communities
- **Community Engagement**

- Create a sustainable community outreach and engagement calendar for the year
  - Benchmark with the best global community engagement practices
  - Create, plan, organise and execute supporting programmes and events, through which to engage with the open-source community
  - Establish open-source community processes that would help in successful collaboration amongst members
  - Mark performance indicators, and measure success and course correct for better engagement
  - Monitor and respond to member activities online
  - Meet with key stakeholders and product teams to convey developer feedback
  - Demarcate MOSIP-driven and sponsored events, predicting expected outcomes
  - Execute sponsored community events, focused on developer engagement, developer training, and project prototyping
- **Team Integration**
    - Work with MOSIP's Core Program Unit (CPU) to drive community releases aligned to and addressing feedback from adopters of prior release versions
    - Ensure responsiveness, timely issue-resolution, and facilitate information-exchange between members of the growing community, online engineering support, and the core MOSIP team

## ABOUT YOU

- **Academic Qualifications**
  - Graduate in Computer Science from a reputed college or university
- **Skills & Expertise**
  - 10+ years of IT industry experience
  - At least 3 years of demonstrated experience working with open-source communities in a similar capacity
  - Hands-on experience working in medium to large open-source projects as a contributor
  - Willingness to travel extensively for community outreach activities, once travel restrictions are lifted
  - Excellent communication and interpersonal skills
  - Fluency in French and/or Arabic would be a definite advantage
- **Tools**
  - Demonstrated experience with open-source tools such as GitHub, GitLab, Maven, JIRA, Docker, Kubernetes and Trello
  - Strong understanding of SDLC, Cloud Infra, Release Management and project planning
  - Demonstrated technical ability in any scripting language
  - Knowledge of Java is an added advantage
  - Deep understanding and knowledge of Digital Identity infrastructure and relevant conversations and controversies would be beneficial

## JOB LOCATION & REPORTING

Full-time position based out of Bangalore with on-campus presence five days a week (depending on the prevalent situation with respect to COVID-19)

## HOW TO APPLY

Write to us at [careers@mosip.io](mailto:careers@mosip.io) with the subject line 'Application for Open Source Community Manager'. Include your resumé and a short write up of 200 words, introducing yourself, your interest in MOSIP and your initial thoughts of advancing MOSIPs agenda and credentials through the community for mutual benefit. Please share a snapshot of demonstrated experience. If shortlisted, please be prepared to take a test.

## PLEASE NOTE

*We value the safety of each member of our community. Due to COVID-19, most of our colleagues are working from home. We have implemented a virtual hiring process and interview candidates by phone or through a video call and are onboarding new hires remotely.*